



**Saltman Center for Conflict Resolution  
William S. Boyd School of Law at UNLV**

**A Conference on Conflict Resolution and the Economic Crisis  
February 12-13, 2010**

**CONFERENCE SPEAKERS**

**Barbara Buckley** has represented District 8 in the Nevada State Assembly since 1994. She served as Majority Leader during 2001, 2003 and 2005, the first woman to hold this position. She was elected Speaker in 2007, also the first woman in this position, and she was re-elected Speaker for the 2009 session. During her tenure in the legislature, she has chaired the Assembly Commerce Committee, the Nevada Legislative Commission and the Committee on Children, Youth and Families. Speaker Buckley is well-known for her advocacy for consumers, children and the elderly. She sponsored landmark legislation in 1999 enacting a Patient’s Bill of Rights that was featured in Vanity Fair magazine. She took on the payday loan industry to make sweeping changes in how that industry is regulated; she championed full-day kindergarten in Nevada schools; she is the author of major reforms to child welfare in the state; she sponsored legislation to allow importation of prescription drugs from Canada; and she partnered with U. S. Senate Majority Leader Harry Reid on a project to utilize federal land for an affordable assisted living facility for senior citizens. In 2009, she sponsored Nevada’s Foreclosure Mediation Law, a measure that allows homeowners the ability to engage in mediation with their lender. Speaker Buckley has been voted “Most Effective Legislator” by her colleagues and the media. Nevada has a citizens’ legislature, and in her private life, Speaker Buckley is the Executive Director of Legal Aid of Southern Nevada, Inc., a nonprofit, public interest law firm providing legal advice, representation and advocacy for individuals who cannot afford a lawyer. In that capacity, she has designed new programs to help provide legal assistance to the disadvantaged and abused and neglected children. Speaker Buckley graduated summa cum laude from the University Of Arizona Law School and received her B.A. from UNLV.

**Phyllis Bernard** is a professor of law and founding director of the Center on Alternative Dispute Resolution at Oklahoma City University School of Law. For a decade she directed Early Settlement Central, the Oklahoma Supreme Court’s mediation program covering a three-county region. Bernard has served as chair of the ADR Section of the Association of American Law Schools, Council Member for the American Bar Association Section on Dispute Resolution, Section on Administrative Law and Regulatory Practice, and ABA Africa. She has been an innovator in developing culturally appropriate dispute resolution methods in court-connected programs serving Native American populations, rural communities, and post-conflict societies in Nigeria, Rwanda and Liberia. Her research and writing build upon experience as a lawyer, lobbyist and adjudicator in Washington, D.C. and public service in the fields of health care delivery, public employment and public-private ventures. Bernard is a Fellow of the National Association of Administrative Law Judges. She holds an A.B. cum laude from Bryn Mawr College, M.A. (American History) from Columbia University, and J.D. from University of Pennsylvania Law School. She is co-editor of *DISPUTE RESOLUTION ETHICS: A COMPREHENSIVE GUIDE* (ABA 2002) and author of numerous articles on ethics, culture and law.

**Verise V. Campbell** is a seasoned administrative executive with a wide array of professional experience acquired in part while holding such positions as Administrator for a large scale international development company, Director of Administration for the Cosmopolitan Resort and Casino and Deputy Municipal Clerk for a southern New Jersey Municipality. Ms. Campbell joined the Administrative Office of the Courts of the Supreme Court of Nevada on July 1, 2009 to take on the leadership role of implementing, organizing, managing and operating the Foreclosure Mediation Program. As the Program Manager, Ms. Campbell was charged with launching the Foreclosure Mediation Program created by the Nevada Legislature at the end of the 2009 Legislative Session. Ms. Campbell’s wealth of hands on experience, knowledge and expertise in working with

community organizations has proven to be a benefit to the Foreclosure Mediation Program. Ms. Campbell's educational background includes a Master's Degree in Organizational Management and a Bachelor's Degree in Business Management.

**Michael T. Colatrella Jr.** is Assistant Professor of Law at the University of the Pacific, McGeorge School of Law in Sacramento, California, where he teaches Mediation, Negotiation, Alternative Dispute Resolution and Trial Advocacy. He is co-author of the interdisciplinary text *MEDIATION—SKILLS & TECHNIQUES* (Lexis/Nexis 2008) that is widely used in law schools, graduate schools, and schools of diplomacy. Prior to joining the McGeorge, faculty, he served as Director of Southern Methodist University's Center for Dispute Resolution & Conflict Management in Dallas, Texas, which offers a Masters of Arts and international programs in dispute resolution. Professor Colatrella has a decade of experience working with organizations around the country in Negotiation, Conflict Management, and Human Relations matters. He has consulted for organizations such as Ericsson, Lockheed Martin, Blue Cross & Blue Shield, EDS, Alliance Data, Tenet Health Systems, Frito Lay, FEMA, and Capgemni. Since 1991, he has mediated disputes involving employment contracts, commercial contracts, consumer fraud suits, personal injury, and commercial and residential leases. Before pursuing a full time academic career, Professor Colatrella was a litigator at Reed Smith Shaw & McClay, which is listed among The American Lawyer's top 20 law firms in the world.

**Justin R. Corbett**, MPA, MDR, was the founding Executive Director & Mediator for the INDYSPUTE Resolution & Dialogue Center, a center for community mediation and ADR research serving central Indiana. He also served as Project Manager for the Mortgage Foreclosure Mediation Program, where he developed and delivered Indiana's foreclosure mediation training and helped design the state Supreme Court's response to the foreclosure crisis. Justin has served as a mediator for numerous entities in Arizona, California, and Indiana. In addition to being an experienced community mediator, he is a certified primary mediation trainer with the Indiana Supreme Court, an Associate Professor of Negotiation and ADR at Indiana University-Indianapolis, and has engaged in private consulting and training projects. Additional involvement in the field includes serving on the Board of Directors for the National Association for Community Mediation, Chair of the ABA SODR's Standing Committee on Pro Bono, Co-Chair of the ABA SODR's Subcommittee on Foreclosure Mediation, Tri-Chair of the ACR Community Section, member of the ACR Legislation and Public Policy Committee, and member of several additional professional ADR organizations.

**Natalie C. Fleury**, J.D. is the Program Coordinator for Dispute Resolution and an Adjunct Professor of Law at Marquette University Law School (MULS). Prior to joining the nationally recognized dispute resolution program at MULS, she worked in compliance, mediation, arbitration, training, dispute resolution systems design and dispute resolution program development for clients such as DaimlerChrysler, Ford Motor Company, and the Better Business Bureau. Ms. Fleury is a past-chair of the Wisconsin State Bar's Alternative Dispute Resolution Board and past co-chair of the Association for Conflict Resolution's Consumer Section. Ms. Fleury is the direct supervisor for the Milwaukee Foreclosure Mediation Program and the Marquette Foreclosure Mediation Program, voluntary mediation programs for homeowners and lenders involved in foreclosures in Milwaukee County and other counties throughout Wisconsin. She also works on dispute resolution programming for the Milwaukee Public Schools through the Dispute Resolution College for Kids and the Peer Solutions and Peacemaking Program, facilitates the operation of the Client Skills Board at MULS, and is responsible for overseeing all other aspects of the MULS dispute resolution program. Ms. Fleury teaches the Interviewing and Counseling Workshop, and also provides academic support to first year law students. She earned her J.D. from the University of Wisconsin Law School, where she competed on the Moot Court Board. She received a Graduate Certificate in Dispute Resolution from Marquette University in 1997.

**Joyce Gallina**, MSW, LSW served eight years with the Division of Child and Family Services, working as a case manager and recruitment and training specialist. In 1993, she began working with the Eighth Judicial District Court-Family Division conducting mediation and evaluation services for the court-annexed Family Mediation Center. As a member of the Self-Help Board, Joyce was instrumental in the formation of the Clark County Self-Help Center and has coordinated the Children Cope with Divorce parent education seminar for the past 15 years. Additionally, Joyce is a field instructor for the UNLV Social Work department and was an adjunct professor for the UNLV Social Work Program. Joyce has managed the Family Mediation Center for the past four years, supervising fourteen Family Mediation Specialists and three clerical staff. FMC serves almost 1,500 families each year with contested custody matters before the court.

**Jacqueline Hagerott** is the Manager of the Dispute Resolution Section for the Supreme Court of Ohio. In this role she analyzes trends related to dispute resolution; advises judges, magistrates, and other court staff regarding planning,

implementation, evaluation, policies and procedures; and designs and provides resources to promote efficient and effective program operations. She is also Mediation Counsel for the Case Mediation Section for the Supreme Court mediating cases originating in courts of appeals, mandatory appeals from administrative agencies, original actions, and other non-felony cases that the Supreme Court deems appropriate. Her experience includes the practice of law, an associate deanship, course design and development and dispute resolution. She began mediating cases for Ohio courts in 1997. She has an A.A.S. degree in Business Management, a B.S. degree in Accounting, a J.D. degree and LL.M. degree in Business with a concentration in Dispute Resolution. She is licensed in the State of Ohio, the U.S. District Court for the Southern District of Ohio and the Supreme Court of the U.S. She is a national speaker and trainer on the topics of foreclosure mediation and preparing clients for mediation and was the 2007-2009 Chair of the Ohio State Bar Association's Dispute Resolution Committee.

**Wendy Hollingshead** is the Program Coordinator for Solve-It! Community Mediation Service, a program of the Phoenix-based nonprofit organization The Leadership Centre. She began her love of mediation at the age of 9, when she was selected to serve as a Conflict Manager in her elementary school. Since, she has volunteered with five community mediation programs and four university conflict resolution initiatives from coast-to-coast, and has completed over 20 certification trainings in various styles of mediation, including Virginia State Supreme Court training in both community and family mediation and small claims mediation training through the Sandra Day O'Connor College of Law at Arizona State University. Additionally, Wendy has extensive training in victim/offender conferencing, corporate mediation, and large-group facilitation. Wendy is a member of the American Bar Association's Section of Dispute Resolution and serves as Vice-Chair of the Board of Directors of the National Association for Community Mediation. She is currently pursuing a Ph.D. in Justice & Social Inquiry at Arizona State University, with a focus on community conflict resolution in market economies.

**Scott Hughes** is a Visiting Professor of Law at the University of Georgia School of Law for 2009-2010. For his regular appointment Professor Hughes is the Director of ADR Programs and Dickason Professor of Law at the University of New Mexico School of Law where he teaches exclusively in the field of conflict resolution. Classes include Basic Mediation Training, Arbitration, Theory of Conflict, and Introduction to ADR. As both a mediator and arbitrator, Professor Hughes has extensive experience in the training of mediators and arbitrators, both entry-level and advanced. He has trained over a thousand mediators across the United States and has worked on programs in Hungary, as well. He also teaches frequently in the Dispute Resolution Institute at Hamline University School of Law in St. Paul. Professor Hughes served as a member of the Board of Editors of the Conflict Resolution Quarterly (the only peer-edited journal in the field). And, from 1998 – 2003 served on the Council of the Dispute Resolution Section of the American Bar Association. He received his J.D. from Creighton University in 1976 and his LL.M. from Temple University in 1995.

**Becky L. Jacobs** is an Associate Professor of Law at the University of Tennessee College of Law. Prof. Jacobs was the top graduate in her law class at the University of Georgia, and she was named to the Order of the Coif and was the Symposium Editor of the Georgia Law Review. Prof. Jacobs joined UT from Duke Energy International's Sao Paulo, Brazil office, where she worked as an Assistant General Counsel. Early in her career, she clerked for the Honorable Pasco M. Bowman on the U.S. Court of Appeals for the 8th Circuit. She then practiced with the law firms of Gibson, Dunn and Crutcher and Shook, Hardy & Bacon, spending time in the London offices of both firms, and she also worked as an in house lawyer for CNG Transmission and Conoco. Prof. Jacobs has extensive experience with international transactions and dispute resolution. At UT, she teaches ADR-related courses and directs the law school's Mediation Clinic. She also is a member of the Board of Directors of the Knox County Community Mediation Center.

**David Allen Larson**, Professor of Law at the Hamline University School of Law, has over 50 legal publications and has made 130 presentations in Austria, Australia, China, England, Ireland, Sweden and the United States. He is the former Director of Hamline's Dispute Resolution Institute, was an arbitrator for the Omaha Tribe, a Hearing Examiner for the Nebraska Equal Opportunity Commission, and the founder and Editor-in-Chief of the Journal of Alternative Dispute Resolution in Employment (CCH Inc.). Professor Larson teaches Arbitration, ADR and Technology, Employment Discrimination Law, Employment Law, and Labor Law. His scholarship includes "Artificial Intelligence: Robots, Avatars, and the Demise of the Human Mediator", Ohio State Journal on Dispute Resolution (2009); "Technology Mediated Dispute Resolution and the Deaf Community", Health Law and Policy (Spring 2009); "Conflicts of Interest and Disclosures: Are We Making a Mountain Out of a Molehill?", South Texas Law Review (Summer 2008); "Technology Mediated Dispute Resolution (TMDR): Opportunities and Dangers", The University of Toledo Law Review (Fall 2006); and "Technology Mediated Dispute Resolution (TMDR): A New Paradigm for ADR", Ohio State Journal on Dispute Resolution (2006). His recent

articles are available at <http://ssrn.com/author=709717> and his biography can be viewed at <http://law.hamline.edu/node/777>.

**Ariana R. Levinson** is an assistant professor at the Brandeis School of Law, University of Louisville. She teaches labor and employment law and coaches the student arbitration team. Several of her published articles involve the subject of arbitration. “Lawyering Skills, Principles and Methods Offer Insight as to Best Practices for Arbitration”, 60 *Baylor L. Rev.* 1 (2008) applies research on lawyering skills to the arbitration context. “Industrial Justice: Privacy Protection for the Employed”, 18 *Cornell J. L. & Pub. Pol’y* 609 (2009) surveys published labor arbitration decisions involving modern technology. She is a graduate, *magna cum laude*, of the University of Michigan Law School. During law school, she served as a contributing editor on the Michigan Law Review and was awarded the Robert S. Feldman Labor Law Award for the most outstanding work in that field. Prior to entering academia, she clerked for the Honorable Myra C. Selby of the Indiana Supreme Court and the Honorable John G. Davies of the United States Federal District Court for the Central District of California. She then practiced labor law, including representing various unions in arbitration, and she volunteered for several years as an arbitrator for the Los Angeles Superior Court Alternative Dispute Resolution Program.

**Lester J. Levy, Esq.** is one of JAMS’ most experienced mediators and is the Managing Director of JAMS bankruptcy practice. He has mediated hundreds of bankruptcy matters and formally chaired the ADR Committee for the American Bankruptcy Institute. The Chief Bankruptcy Judge of the United States Bankruptcy Court for the District of Delaware appointed Mr. Levy to its panel of mediators and arbitrators. Mr. Levy has settled, adjudicated, and managed thousands of complex cases in a broad array of subject matter areas. He travels nationwide and internationally to assist parties with their most difficult cases. Mr. Levy also regularly serves as arbitrator, special master, and discovery referee.

**Bruce A. Markell** was sworn in as a bankruptcy judge in July of 2004. Before taking the bench, he practiced bankruptcy and business law for ten years and was a law professor for fourteen. He is the author of numerous articles on bankruptcy and commercial law, and a co-author of four law school casebooks, one of which will soon be translated into Japanese. He contributes to *COLLIER ON BANKRUPTCY*, including a chapter on mediation in bankruptcy, and is a member of *COLLIER’S* editorial advisory board. He is a conferee of the National Bankruptcy Conference, a fellow of the American College of Bankruptcy, a member of the International Insolvency Institute, and a member of the American Law Institute. Since 2007, he has been one of six judges on the Ninth Circuit’s Bankruptcy Appellate Panel. He has been an adviser to the United Nations on secured transactions and to the Republic of Indonesia on bankruptcy reform. He was the International Bar Association’s representative to the meetings that lead up to UNCITRAL’s promulgation of a convention on the assignment of receivables.

**Janie Mashburn** has been a mediator since 1997 when she joined the Neighborhood Justice Center. She coordinates the small claims court program which comprises the jurisdictions of Las Vegas, North Las Vegas, Henderson and Boulder City. Prior to joining the NJC, Janie served as a clinical social worker for Clark County Social Service for several years. In addition, her professional background includes high school English teacher and small business owner. Janie received her BS in secondary education from Northern Arizona University, her MS in Counseling & Guidance from California Lutheran University and her MSW from the University of Nevada, Las Vegas.

**Mary Orton** organized The Mary Orton Company, LLC in 1999 to provide mediation, facilitation, public participation, and organizational development services. She specializes in working with governmental agencies and their stakeholders on environmental and public policy issues. Mary’s expertise lies in helping groups solve complex problems through working together. Her work is informed by group process and conflict theory, and by the experience of helping numerous groups and organizations become more productive and resolve conflict in positive ways. She has a graduate certificate in environmental conflict resolution and a Master of Arts degree in conflict resolution. Mary’s commitment to helping her clients is based on her belief that people who solve problems together are truly building community. Her clients include the National Park Service and the Hualapai Tribe (a boundary dispute), Arizona’s Department of Environmental Quality (upgrade of a bi-national wastewater treatment plant), and the Bureau of Reclamation (how to improve the Grand Canyon ecosystem through the operation of Glen Canyon Dam.)

**Sharon Press** serves as the director of the Dispute Resolution Institute and associate professor of law at Hamline University. Professor Press served for 18 years as director of the Florida Dispute Resolution Center where she was responsible for the ADR programs associated with the state courts. Prior to leaving Florida she provided staff assistance to the Florida Supreme Court Mortgage Foreclosure Task Force. Press is the recipient of numerous professional awards, including the Mary Parker Follett Award for Excellence and Innovation in Dispute Resolution presented by the Association for Conflict Resolution and

CPR Institute for Dispute Resolution's Special Award for Distinguished Contributions to the Field and Future of Dispute Resolution. Press is a Florida Supreme Court certified county and family mediator. Press is co-author of an ADR textbook: *Mediation Theory and Practice*, with J. Alfini, J. Sternlight and J. Stulberg, and her scholarship has focused on mediation ethics and institutionalization of ADR. She served on the committee that re-drafted the Model Standards of Conduct for Mediators (2005) and has worked with numerous states throughout the U.S. contemplating the use of court-connected mediation. Internationally, she has done work in Argentina, Haiti, Jordan, Uruguay, Hungary, and the Caribbean.

**Eileen Pruett** manages the Small Claims Division and Dispute Resolution Department at the Franklin County Municipal Court, one of the busiest courts in Ohio. She supervises mediation programs that serve citizens of the Columbus metropolitan area. The number of mediation referrals in the municipal court has more than doubled since her arrival in 2005. Eileen is Project Administrator for the Franklin County Foreclosure Mediation Project. In 2008, Eileen and a multi-party workgroup developed a Mediation Project proposal to provide foreclosure mediation services. Since the two-year Project began in November 2008, it has accepted more than 1,500 foreclosure disputes for mediation. Before joining the Municipal Court, Eileen was the first Dispute Resolution Section Manager for the Supreme Court of Ohio. She served the Supreme Court for 13 years, where she designed, implemented and helped maintain quality mediation services for Ohio courts. She assisted trial and appellate courts establish mediation programs in more than half of Ohio's 88 counties. Eileen is an experienced mediator and trainer. In addition to mediation training, she provides continuing education for attorneys and mediators. She frequently serves as a member of the faculty for the Ohio Judicial College. Eileen graduated from Indiana University and The Ohio State University College of Law.

**Nancy B. Rapoport** is the Gordon Silver Professor at the William S. Boyd School of Law, University of Nevada, Las Vegas. Her specialties are bankruptcy ethics, ethics in governance, and the depiction of lawyers in popular culture. Among her published works is *ENRON AND OTHER CORPORATE FIASCOS: THE CORPORATE SCANDAL READER* (Nancy B. Rapoport, Jeffrey D. Van Niel & Bala G. Dharan, eds.; Foundation Press 2d ed. 2009), which addresses the question of why we never seem to learn from prior scandals. She is a member of the bars of California, Ohio, Nebraska, Texas, and Nevada and of the United States Supreme Court. In 2001, she was elected to membership in ALI, and in 2002, she received a Distinguished Alumna Award from Rice University. She is also a Fellow of the American Bar Foundation and a Fellow of the American College of Bankruptcy, and she received the Association of Media and Entertainment Counsel's 2008 Public Service Counsel Award.

**Nathan Charles Reeve**, Legal Assistant, Law Office of Christopher W. Edwards, graduated from Southern Utah University with a Bachelor's degree in Economics. He received a Juris Doctorate degree from the illustrious William S. Boyd School of Law at UNLV. There he was the two-time Table Tennis Grand Champion and also gained a keen interest in dispute resolution systems. Nathan is currently working at a law office in Hurricane Utah, is grateful to have a job, and is studying for the Utah bar exam. He plans to open an immigration law office in the not-too-distant future.

**Keith Rowley** is a professor of law at the University of Nevada-Las Vegas Boyd School of Law. He graduated Phi Beta Kappa from Baylor University. After earning his M.P.P. from Harvard University's Kennedy School of Government, he returned to Baylor to teach economics and public policy. He earned his J.D. from the University of Texas School of Law, where he served as an executive editor of the Texas Law Review and as a judicial intern to then-Texas Supreme Court Justice Lloyd A. Doggett. Following a clerkship with Judge Thomas M. Reavley of the U.S. Fifth Circuit Court of Appeals, he practiced law in Houston for five years, with an emphasis on commercial litigation in federal and state trial and appellate courts. Professor Rowley currently writes primarily in the areas of contracts, commercial law, and law and popular culture. He is the author of numerous articles, book chapters, and essays.

**Jean R. Sternlight** is the Michael and Sonja Saltman Professor of Law and also Director of the Saltman Center for Conflict Resolution at the University of Nevada-Las Vegas Boyd School of Law. She teaches courses on dispute resolution, including both litigation and alternatives thereto. Frequently cited by courts and the media, Sternlight is co-author of *MEDIATION THEORY AND PRACTICE* 2d ed. (LEXIS 2006), *ARBITRATION LAW IN AMERICA: A CRITICAL ASSESSMENT* (Cambridge Univ. Press 2006), and *DISPUTE RESOLUTION: BEYOND THE ADVERSARIAL MODEL* (Aspen 2004). She has published articles in numerous well-respected journals including *Stanford Law Review*, *University of Pennsylvania Law Review*, *Journal of Law & Contemporary Problems*, *William & Mary Law Review*, and *The Ohio State Journal of Dispute Resolution*. Sternlight received her B.A. (High Honors) from Swarthmore College, and her J.D., cum laude, from Harvard Law School. After practicing law in Philadelphia for eight years she began her academic career at Florida State University College of Law. She subsequently moved to the University of Missouri-Columbia and has been at the University of Nevada-Las Vegas since the summer of 2003.

**Barbara Timmons Strahl**, Ph. D., has worked in conflict resolution for more than 25 years and has a passion for restorative justice. She is currently a Senior Mediation Specialist with the Clark County Neighborhood Justice Center (NJC) in Las Vegas, Nevada. Barbara has trained more than 700 mediators in Nevada. She mediates for the NJC as well as federal agencies. She mediates cases ranging from neighbor-to-neighbor to victim offender and equal opportunity to large group conflicts. She has designed mediation programs for the local police department, Southern Nevada prisons, the University of Nevada, Nellis Air Force Base, and the Clark County Department of Juvenile Justice. Barbara was the past chair for the National Association for Community Mediation (NAFCM) and continues to serve as an elder. Barbara has administered a variety of agencies in juvenile justice, from a large detention center to a pilot residential transition program. Barbara's doctorate is in Conflict Analysis and Resolution from Nova Southeastern University. She also has Master's and Bachelor's Degrees in Education.

**Leah Ellenhorn Stromberg** is a licensed clinical social worker who supervises the Clark County Neighborhood Justice Center (NJC), a division of the Clark County Courts. Leah's previous work experience includes 14 years with the County of Los Angeles. After moving to Nevada in 1995, Leah spent 16 months as a Health Facilities Surveyor for the Nevada State Health Division, Bureau of Licensing and Certification before joining the NJC in late 1997. A trained mediator who has conducted over 800 mediation sessions, Leah is proud of the success of the NJC, which mediated a record 970 cases last year. This year the NJC will participate in the opening of the Civil Court Self-Help Center, which will offer self-represented litigants a range of services, including increased access to no-cost mediation.

**Bruce Undergust** has been employed for the past fourteen years with the Family Mediation Center with the Eighth Judicial District Court, Family Division in Las Vegas. He holds a master's degree in counseling and is also a licensed alcohol and drug counselor. Bruce has worked in myriad arenas including inpatient psychiatric care, residential treatment, as well as providing outpatient counseling and working in the higher education arena. Currently, Bruce is a senior mediator with the Family Mediation Center and he is also the Outsource Services Coordinator; serving as a resource for the Court in assignment of forensic services for custody cases that are outsourced to the private sector. Bruce has also coordinated and facilitated training in the areas of mediation and child custody evaluations.

**Stephen Ware** is a professor of law at the University of Kansas. He is the author of two books and dozens of law review articles. He teaches bankruptcy, commercial law, contracts and alternative dispute resolution. Professor Ware is a frequent speaker at academic conferences and Continuing Legal Education programs and has testified before the U.S. Congress and state legislatures. He has appeared on television and radio many times and has been quoted in the *Wall Street Journal*, the *New York Times*, the *Financial Times*, the *Los Angeles Times*, the *National Law Journal*, and many other publications. Before becoming a law professor, Stephen Ware clerked for Judge J. Daniel Mahoney (U.S. Court of Appeals for the Second Circuit) and practiced law with the firm of Davis Polk & Wardwell in New York City. He earned his J.D., with honors, from the University of Chicago, where he was an editor of the Law Review, and his B.A., *cum laude*, from the University of Pennsylvania.

**Nancy Welsh** is a Professor of Law at Penn State University, Dickinson School of Law. She is a leading scholar in the field of alternative dispute resolution (ADR) with research and writing focusing primarily on negotiation and court-connected and agency-connected mediation. She has examined the procedural justice offered by these processes, their potential to resolve non-legal as well as legal issues, and the effect that the courts and institutionalized "alternative" processes have had on each other. Her articles have appeared in the *Harvard Negotiation Law Review*, *Washington University Law Quarterly*, *Ohio State Journal of Dispute Resolution*, *George Mason Law Review* and *Nevada Law Journal*, among others. In 2006, as a Fulbright Scholar, Professor Welsh conducted research regarding the Netherlands' nationwide implementation of court-connected mediation. For nearly ten years, Professor Welsh was the executive director of Mediation Center, a nonprofit ADR organization serving Minnesota, and as a member of the Minnesota ADR Review Board, advised the Minnesota Supreme Court regarding the institutionalization of ADR in the state's courts. She is currently Chair of the ADR Section of the Association of American Law Schools and a member of the Governing Council of the ABA Section of Dispute Resolution. She is also a member of the Editorial Board of the *Conflict Resolution Quarterly*, the Independent Standards Commission of the International Mediation Institute, the Mediation Advisory Board of the U.S. District Court for the Middle District of Pennsylvania, and the Pennsylvania Joint State Government Commission Advisory Committee on Alternative Dispute Resolution. She earned a J.D. from Harvard Law School in 1982 and a B.A., *magna cum laude*, from Allegheny College in 1979.

**Malcolm White** is a graduate of UNLV and a resident of Las Vegas for over 20 years. He believes in empowering today's youth to become the responsible leaders of the future. Malcolm has worked with youth through his involvement with groups such as the Inner City Games, Boys & Girls Club, and the YMCA of Southern Nevada. Malcolm believes that life is a journey of self-development, and during his journey the development of peace and understanding of others has become a recurring theme. In 1996, Malcolm experienced the power of self-development by walking across a twelve foot bed of hot coals and becoming a firewalker. For the past nine years in his role as Senior Mediation Specialist with the Clark County Neighborhood Justice Center, he has been able to expose individuals to concepts of conflict resolution and peer mediation skills.

**Montone White** has worked with court systems for over 26 years as a probation officer, facilitator, trainer, and Director of Utah's Office of Black Affairs, and is currently working in the Las Vegas family court system as a mediator for the Family Mediation Center. Montone specializes in parenting, relationships, cultural awareness/ diversity and family communication. He believes that mediation is a very creative way for families or anyone wanting to continue in a positive relationship to resolve their conflicts with others. He is a Southern California native who went to Utah over 26 years ago on a sports scholarship. His undergraduate studies were in sociology and communication, and his graduate degree is in family and human development. To relax he enjoys meditation, cooking, writing poems, reading, playing with his two beautiful children and working out.

**Shelley Wilkerson** is a Mediation Specialist for the Clark County Neighborhood Justice Center (NJC), a community mediation program. She was originally trained in mediation by the Arizona State Attorney General's Office in 1989, and conducted mediations for them through their Civil Rights Division. In 2000 she joined the NJC where she currently mediates, manages cases, coordinates roughly 150 volunteers, and keeps statistical records for the department. Shelley has a BS in Communication from Northern Arizona University and an MA in Communication Studies from the University of Nevada, Las Vegas.